

	Western Commodities Limited	
	Technical Resource Policy	
	Controlled Document	D1.1.11

In response to the increased demand from clients with regard to quality and technical compliance, we have prepared the following document to inform all suppliers our plan to address the ever increasing and multiple demands for duplicate and sometimes commercially confidential information. We recognize that it is important that we demonstrate we comply with the latest requirements by supplying our clients with sufficient evidence not only to satisfy them but also meet their own compliance standards.

We do not believe it is a productive exercise for any technical department to complete multiple questionnaires. In fact, far from a benefit it is our firmly held belief that this practice detracts from food safety by diverting finite resources.

Publication

We demonstrate the depth and extensiveness of our quality system by distributing relevant and non-commercially sensitive documents upon request. Appended to this document is our Quality Manual Index with the available documents highlighted green. The index is a window to our extensive quality management system.

We plan to put these documents on our website in a password protected area.

BRC Certification & HACCP

We are BRC accredited, Grade A. This tells our clients that have HACCP and a verified process flow, a trained HACCP team with at minimum an annual review and that this is audited annually. Our documents give certain clues as to how we make our products and for that reason we do not distribute them.

Our BRC certificate is grade A. That confirms we only had minor issues on audit day and that there were less than 10 minor issues. We do not distribute this report.

Allergens

Our factory that processes dried fruit is nut and allergen free, except Sulphur dioxide. We have policies giving details which we freely distribute. We have detailed specifications for all our products which include allergen information as well as all other information that is relevant to the product.

Client Questionnaires

We have our own generic questionnaire which we consider covers everything relevant to our business. We distribute this and invite specific questions from clients if there is something pertinent we may have missed or may have relevance to their particular business.

Supplier Compliance

We have our own supplier compliance which is of course audited annually as part of our BRC accreditation. We do not give out a list of our suppliers or the processing sites. What we will supply is enough information to assure all customers that we are extremely active in this particular area of compliance and food safety.

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Revision No. 2	Revision Date: 22.10.2015	Page 1 of 1